



Amendment

Notice of International Ticket Handling Charge Application

Please be advised that Ticket Handling Charge policy has been updated as follows:

1. Applicable Date : [January 7, 2021 \(Origin Ticket Issuance Date\)](#)

2. Criteria

- Ticket Handling Charge will be collected when issuance and reissuance service for international ticket is provided manually through service center and airport service

3. Amount

Place of TKT Issuance/Reissuance	Ticket Handling Charge
Service Center/Airport Office	USD30.00*
Homepage/Mobile App	Free of Charge

* Ticket Handling Charge is charged in the currency of origin (departure)

* When purchasing a ticket in a currency different from the currency of the country of origin (departure), Ticket Handling Charge is applied with the exchange rate on the date of issuance/reissuance

4. Exemptions

- First and Prestige Class tickets
- Infants under 2 years old that do not occupy a seat
- Issuing or changing domestic portion within international tickets
- Reissue penalty waiver case including involuntary schedule change

5. Others

- **Please note that following cases are no longer exemptions:**
 - Upgrade to Prestige Class using mileage (Z/CLS)
 - Reissue due to Name Spell Change

- PNR with Service Fee (TASF, Virtual MCO) issued by agencies
 - PNR with HL/GK segments
 - PNR with Ticket Reconciliation Needed Indicator
 - Reissuance of totally unused tickets including itinerary that exceeds more than one year from issuance (first departure date should be within one year of ticket issuance date)
 - Ticket Handling Charge is non-refundable
 - Child discount does not apply
- ❖ If you have any questions, please contact your sales representative.